



## IT TECHNICIAN

4Dx is seeking an IT Technician to assist in installing and maintaining our IT infrastructure. This role supports the needs of a multi-disciplinary team in an early stage med-tech, and will need to proactively adapt and respond to a rapidly changing environment. The successful candidate must have a thorough knowledge of computer software and hardware and a variety of internet applications, networks and operating systems.

The ideal candidate will possess:

- Excellent diagnostic and problem solving skills
- Troubleshooting abilities and attention to detail
- Excellent communication skills
- Outstanding organizational and time-management skills
- In depth understanding of diverse computer systems and networks
- Good knowledge of internet security and data privacy principles
- Knowledge of operating systems (Unix, Windows and Macintosh) with above average knowledge in Unix and/or Windows.
- Certification as IT Technician will be an advantage (e.g. CompTIA A+, Microsoft Certified IT Professional)

This role includes but is not limited to the following responsibilities:

- Set up workstations with computers and necessary peripheral devices (routers, printers etc.)
- Install and configure appropriate software and functions according to specifications
- Ensure security and privacy of networks and computer systems
- Perform troubleshooting to diagnose and resolve problems (repair or replace parts, debugging etc.)
- Maintain records/logs of repairs and fixes and maintenance schedule
- Assist in installation of server equipment with guidance
- Perform software/hardware audits
- Report computer or network equipment shortages
- Assist with any IT related tasks as required

### FOR MORE INFORMATION:

Contact the 4Dx Recruitment Team at [recruitment@4dx.com](mailto:recruitment@4dx.com)